

## **HEALTH MATTERS**



## PPG Annual Patient Survey 2023-24

A big thank you to everyone who took part in our Annual Patient Survey 2023-24. We received

over 1500 responses - FANTASTIC! The results will be discussed by the surgery management team and PPG Group and the Annual Report will be produced and displayed in the waiting room in the coming months.

### AUTUMN COVID BOOSTERS

Please note that we are no longer offering Covid vaccinations. Patients are still able to book through the National Booking Service.

The link for the ICB website for information about local pop-up Covid clinics is Find a walk-in Covid-19 vaccination clinic - Bath and North East Somerset, Swindon and Wiltshire ICB

A massive thank you to all our volunteers that have helped us carry out over 6000 Covid and flu vaccinations in just over 6 weeks!

### 2023-2024 ANNUAL FLU CAMPAIGN ADULTS

Our seasonal flu campaign is drawing to a close. Our final clinic for at-risk 18-64 is on Thurs pm, 16th Nov

#### CHILD FLU 2023-2024 ANNUAL CAMPAIGN

Child flu clinics for 2-3 year olds continue through Nov and Dec.

Parents/carers will receive a trusted link inviting them to book on-line. Alternatively, appointments can be booked via Reception.

North Street Calne

Wiltshire SNII 0HH Tel: 01249 812141

www.northlands-surgery.co.uk

#### Covid Working:

We continue to ask patients to wear face masks to protect themselves and others when attending for appointments at the surgery. We are unable to supply these and ask that you bring your own.

#### **Opening Times:**

Visit the Surgery Monday - Friday:

8.30am - 6.00pm

Or telephone between:

8.30am - 5.30pm

Or 24/7 via Online Access to make/cancel appointments, order repeat prescriptions, access your medical record etc at a time to suit you.

#### Surgery Times (by appointment):

Monday - Thursday

8.30am - 12.30pm

2.00pm - 6.00pm

6.30pm - 8.00pm

Friday

8.30am -12.30pm

2.00pm - 6.00pm

#### Out of Hours Service: 111

#### **Our Doctors:**

Dr R Leach MA BM BCh MRCGP DRCOG

Dr E Tully MB BCh BAO DFRSH MRCGP

Dr N Ware MB BS BSc DRCOG MRCGP Dr I Dalton BM MRCGP DFRSH DCH

Dr N Abel BM BS MRCGP

Dr T Chambers BSc MBChB DRCOG MRCGP Dr P Milsom MBBS MRCGP DFFP DRCOG

Dr L Garnham MB ChB

Dr J Burton MB ChB

#### Trainees:

Dr C Isaac MB MS

Dr K Chatar MD Dr M Saval BM BS

#### **Our Nurse Practitioners:**

Advanced Nurse Practitioner Anita Peake Advanced Nurse Practitioner Charlotte King Nurse Practitioner Kathy Lenehan

#### Our Pharmacy Techs:

Katy Griffin Sharon Hunt

#### **Our Care-Coordinator:**

Steph Coulson

#### **Our Community Connectors:**

Liz Denbury Veronica Shaw

#### **Our First Contact Physio:**

Tom Hirst

Prescription Ordering Direct Service Tel: 0333 332 0050







# Wiltshire's Dementia Adviser Service

If you, or someone in your family, has been diagnosed with dementia, make an appointment to talk to your Dementia Adviser.

The Dementia Adviser will talk with you about the help you might need during the course of the illness, including health and community services.

They will listen to your needs, and help you find the support that is right for you.

The adviser can visit you in your home or, if you would prefer it, at the surgery.

The Dementia Adviser for this area is **Hilary Hill.** To get in touch with Hilary ask for a leaflet at reception, or call **01380 739055** 



This service is funded by Wiltshire Council and the Integrated Care Board (NHS)

www.alzheimerswiltshire.org.uk Tel 01380 739055

