NORTHLANDS SURGERY



# **HEALTH MATTERS**

# NHS App

Owned and run by the NHS, the NHS App is a simple and secure way to access a range of NHS services on your smartphone or tablet. You will need to prove who you are to get full access to the NHS App. With full access you can:

- order repeat prescriptions and nominate a pharmacy where you would like to collect them
- book and manage appointments
- view your GP health record to see information like your allergies and medicines (if your GP has given you access to your detailed medical record, you can also see information like test results)
- book and manage coronavirus (COVID-19) vaccinations
- register your organ donation decision
- choose how the NHS uses your data
- view your NHS number
- use NHS 111 online to answer questions and get instant advice or medical help near you

Before proving who you are, you can use the NHS App to:

- search trusted NHS information and advice on hundreds of conditions and treatments
- find NHS services near you

#### Keeping your data safe

To access the NHS App, you will need to set up an NHS login and prove who you are. Your NHS App then securely connects to information from your GP surgery.

If your device supports fingerprint detection or facial recognition, you can use it to log in to your NHS App each time, instead of using a password and security code.

## PATIENTS/VISITORS MUST OBTAIN A PARKING PERMIT BY REGISTERING ON THE TOUCH SCREENS INSIDE THE PREMISES AND ENTER THEIR FULL CORRECT VEHICLE REGISTRATION

NOVEMBER 2024

North Street Calne Wiltshire SN110HH Tel: 01249 812141 www.northlands-surgery.co.uk

#### **Covid Working:**

We continue to ask patients to wear face masks to protect themselves and others when attending for appointments at the surgery. We are unable to supply these and ask that you bring your own.

#### **Opening Times:**

Visit the Surgery Monday - Friday: 8.30am - 6.00pm Or telephone between: 8.30am - 5.30pm Or 24/7 via Online Access to make/cancel appointments, order repeat prescriptions, access your medical record etc at a time to suit you.

#### Surgery Times (by appointment):

Monday - Thursday 8.30am - 12.30pm 2.00pm - 6.00pm 6.30pm - 8.00pm Friday 8.30am - 12.30pm 2.00pm - 6.00pm

#### Out of Hours Service: |||

#### **Our Doctors:**

Dr E Tully MB BCh BAO DFRSH MRCGP Dr N Ware MB BS BSc DRCOG MRCGP Dr J Dalton BM MRCGP DFRSH DCH Dr N Abel BM BS MRCGP Dr T Chambers BSc MBChB DRCOG MRCGP Dr P Milsom MBBS MRCGP DFFP DRCOG DMH Dr L Garnham MB ChB Dr J Burton MB ChB Dr C Isaac MB BS **Trainees:** Dr M Whitehead MB BS

#### **Our Nurse Practitioners:**

Advanced Nurse Practitioner Anita Peake Advanced Nurse Practitioner Charlotte King Paramedic Practitioner: Ashley Bulpitt

Our Pharmacy Techs: Katy Griffin Sharon Hunt

Our Care-Coordinator: Steph Coulson

Our First Contact Physio: Tom Hirst

Our Community Connectors: Liz Denbury Veronica Shaw A local and tailored online community supporting the mental health and wellbeing of Wiltshire residents.

## Wiltshire

Clic

CLIC CHAT for a quick chat or any questions you may have about your mental health

FORUMS for group style chat on particular topics and shared interests

## INFORMATION & SUPPORT

with listings of local support services and organisations

MOOD TRACKER to monitor your moods, helping to understand them

### SAFE, SECURE AND SUPPORTIVE with the site moderated every day, between 8am and 10pm, and a

flag button if you see any concerning content.

### Find us online:

rethink.org/wiltsmhis

@WiltshireMHIS

@wiltshire\_mhis

Wiltshire Mental Health Inclusion Service

Clic Wiltshire is brought to you jointly by the Wiltshire Mental Health Inclusion Service (from Rethink Mental Illness) and the Access Community Mental Health Service (an Alabaré and Rethink Mental Illness partnership). Also in partnership with Mental Health UK within Clic UK.

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hire To create your profile visit wiltshire.clic-uk.org

When you have finished reading the Newsletter, please leave it in the Waiting Room for others to read. Thank you.